

# ADAPT

Automotive Technology Summit

**SECURING HIGH-TECH REPAIRS PANEL**



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**Jason Zeise, LaMettry's Collision**

**Darrell Amberson, LaMettry's Collision**



**Mike Tanner, Auto Care Association**



**Paul McCarthy, Automotive Aftermarket Suppliers Association**

## Darrell Amberson, Jason Zeise, LaMettry's Collision

- We see more vehicle owners syncing their phones and saving contact information, and home addresses in their navigation systems. Plus, their garage door codes are stored in their vehicle now. So, what is your shop doing to protect this data when a vehicle is a total loss?



**Paul McCarthy, Automotive Aftermarket Suppliers Association & Mike Tanner, Auto Care Association**

- Not everyone can cut keys unless they are a security professional. Do you see this same qualifier possibly applied to other vehicle repairs in the future?
- What are the protocols that shops need to consider for cyber security across industry?



**Paul McCarthy, Automotive Aftermarket Suppliers Association &  
Mike Tanner, Auto Care Association  
Darrell Amberson, Jason Zeise, LaMettry's Collision**

- What does the technician of the future look like?
- How important will background checks be?
- Do you see background checks being made a DRP requirement by insurers?



## Darrell Amberson, Jason Zeise, LaMettry's Collision

- What tools and equipment has LaMettry's implemented that has aided in your approach to high-tech repairs?
- What sort of vetting process is used to make your repair decisions?
- What are your thoughts on individual laptops being used for scanning and not having other programs on it?
- Is there a risk that there could be a trojan virus on that



## **Paul McCarthy, Automotive Aftermarket Suppliers Association**

- What needs to be implemented in high-tech repair procedure approach now and into future to ensure safe and secure repair access?
- What does the industry need to do to make that happen?





## Mike Tanner, Auto Care Association

- Broadly speaking, what do you think is important for repairers to know about secure data architecture?
- Why is a “level playing field” and standardization important?

